



# Detailed Data that Can Be Viewed Enterprise-Wide

Virtual Tran\$action Manager (VTM) is a secure web-based application available through Re\$ource Online, Chase Paymentech's proprietary suite of innovative web-based reporting tools. VTM provides ad hoc web reporting



that delivers a merchant-centric view of real-time transaction and batch activity. Users can specify a single day to view, or a date range of days, weeks or months. In addition, VTM offers users a summary view of transaction counts by card type

across the entire reporting hierarchy. With 24/7 real-time reporting activity, batch summary figures and detailed transaction data seconds after the authorization, VTM provides the detailed data you need, whenever you need it.

We've taken security to the next level by implementing several measures that ensure your data is protected. VTM features Optional Card Number Masking, which displays only the last four digits of the card number. This feature can be set at the individual user level for maximum protection. Your data information is also securely protected by the Chase Paymentech firewall, required user IDs and individual encrypted passwords.

With VTM, you not only get the details on your data, you also receive the added flexibility of viewing transaction data across your enterprise. VTM has several features that enhance the reporting options of even the savviest of users.

## How Does VTM Work?

Chase Paymentech records processing data for you, tracking your transactions every step of the way. VTM puts you in control of the data and allows real-time access to this information. To access VTM, simply go to the Paymentech website, click on the appropriate icon, and enter your user name and password. VTM's robust criteria selection allows you to quickly locate the data you are looking for. Whether searching for a single transaction by cardholder number or multiple locations, VTM provides the flexibility to serve your business needs.

### Batch Summary

| DATE     | AMOUNT   | STATUS |
|----------|----------|--------|
| 01/22/08 | 1,000.00 | OK     |
| 01/23/08 | 2,500.00 | OK     |
| 01/24/08 | 1,500.00 | OK     |
| 01/25/08 | 3,000.00 | OK     |
| 01/26/08 | 1,000.00 | OK     |
| 01/27/08 | 2,000.00 | OK     |
| 01/28/08 | 1,500.00 | OK     |
| 01/29/08 | 2,500.00 | OK     |
| 01/30/08 | 1,000.00 | OK     |
| 01/31/08 | 2,000.00 | OK     |
| 02/01/08 | 1,500.00 | OK     |
| 02/02/08 | 2,500.00 | OK     |
| 02/03/08 | 1,000.00 | OK     |
| 02/04/08 | 2,000.00 | OK     |
| 02/05/08 | 1,500.00 | OK     |
| 02/06/08 | 2,500.00 | OK     |
| 02/07/08 | 1,000.00 | OK     |
| 02/08/08 | 2,000.00 | OK     |
| 02/09/08 | 1,500.00 | OK     |
| 02/10/08 | 2,500.00 | OK     |
| 02/11/08 | 1,000.00 | OK     |
| 02/12/08 | 2,000.00 | OK     |
| 02/13/08 | 1,500.00 | OK     |
| 02/14/08 | 2,500.00 | OK     |
| 02/15/08 | 1,000.00 | OK     |
| 02/16/08 | 2,000.00 | OK     |
| 02/17/08 | 1,500.00 | OK     |
| 02/18/08 | 2,500.00 | OK     |
| 02/19/08 | 1,000.00 | OK     |
| 02/20/08 | 2,000.00 | OK     |
| 02/21/08 | 1,500.00 | OK     |
| 02/22/08 | 2,500.00 | OK     |
| 02/23/08 | 1,000.00 | OK     |
| 02/24/08 | 2,000.00 | OK     |
| 02/25/08 | 1,500.00 | OK     |
| 02/26/08 | 2,500.00 | OK     |
| 02/27/08 | 1,000.00 | OK     |
| 02/28/08 | 2,000.00 | OK     |
| 02/29/08 | 1,500.00 | OK     |
| 03/01/08 | 2,500.00 | OK     |

View a list of all batches on your particular search criteria. Select a batch number to view transaction detail within the batch.

## Benefits

- **Comprehensive view of data** – VTM provides an all-encompassing merchant view of your front-end Chase Paymentech Network Services platform data. View data at a merchant or hierarchy level to get a complete picture of your processing data.
- **Speed combined with flexibility** – VTM provides real-time batch and transaction detail and card type summary reporting.
- **Convenience** – The application is easy to navigate, with online help that mirrors the user manual.
- **Value/cost savings** – Web-based reporting eliminates dial-up connectivity issues with no hardware or software to install, and future enhancements are seamless.
- **Security** – Optional card masking is available for an extra level of protection. And, data access is based on a user ID and encrypted password that you can administer.

**CHASE** ™  
**Paymentech**

1-877-552-5533  
www.chasepaymentech.ca

## System Requirements

- Internet Service Provider
- Web browser (Microsoft Internet Explorer 5.5 +)
- Microsoft Excel 97 +
- Adobe Acrobat 5.0 + software
- Re\$ource Online logon provided by Chase Paymentech
- Screen resolution of 1024 x 768 is recommended for optimal viewing

## Features

- **Hierarchy search** – Allows you to search the merchant's batch and transaction data using a hierarchy structure that's meaningful to you.
- **Batch summary** – List all batches, open or closed, found matching the search criteria.
- **Transaction search** – Allows you to pinpoint a specific processed transaction based on a wide variety of search criteria.
- **Card type summary reports** – Allows you to view card type totals across the entire merchant hierarchy or for one specific merchant.
- **Real-time reporting** – You can access detailed transaction data seconds after the authorization.
- **Superior service** – Paymentech provides a 24/7 Help Desk to support VTM.

### Search Criteria



Customize your reports and pinpoint specific transactions by selecting multiple options from the Search criteria screen.

For more information call  
1-877-552-5533  
or visit us at  
[www.chasepaymentech.ca](http://www.chasepaymentech.ca).

